



**Guide on eCRC Survey** 



## **Checklist on the way to the field**

#### Regards to Tab

- ▶ GPS (enabled)
- ▶ Mobile Data (enabled)
- ▶ Wi-Fi (deactivated)
- ▶ Bluetooth (deactivated)
- ▶ Vibration (deactivated)
- ▶ Brightness (increased)
- ▶ Sound (Optional)
- ▶ Screen rotation (Optional)
- ▶ Close all other applications

#### **Regards to Resources**

- ▶ Always carry a **Map of GN Divisions**
- ▶ Always carry a **Smiley Card** (Identify the emotions first)

\*\*\* Please note that you should always carry the charger with you to keep the Tab alive. You can charge the Tab in some shops while having meal or refreshments mentioning the purpose of the requirement.



### Problems and Solutions/ Recommendations: -

Problem	Solution/ Recommendation
Tablet stucks or keyboard does not work	Restart the Tablet
Battery drains very quickly	Always check Bluetooth and Vibration are
	turned off
Network and Mobile data is unavailable even	Check whether "Flight mode"/ "Airplane
in the middle of the city.	mode" is disabled
Data not sent during the survey	Check mobile data is On and if it is enabled,
	see the signal strength (E/ 3G/ H/ H+). When the data is available, Synchronize the app.
No any geolocation coordinates shown for records	Enable the GPS and Mobile data on Tablet.
GND list does not appear in selection list method.	Restart the Tablet
Predictable non-related words appear in places during keying, in	Turn off the dictionary and predictable words by going to Settings on Tablet

# If you have any issues, please do not hesitate to contact us on below numbers:

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